

Finance and Supply Chain Workflows

Accounts Payable Operations

Supplier Lifecycle Operations

Sourcing and Procurement Operations

Over 500 ServiceNow customers were using our low-code platform to fill gaps and solve problems in the procurement space. That was our signal. Now, we've built and delivered packaged workflows that address the largest pain points companies have. There's no ivory tower here! We are ready to tackle your most pressing needs across finance and supply.

Transform your source-to-pay processes. Deliver real cost savings and productivity gains.

Submitting a requisition is now easier than ever.

I can see the exact status of my requisitions anytime, anywhere.

... Automated Workflows and Collaborative Teams

Additional requisition approval is fast and predictive.

My invoices get paid on time and tracked to our specific requirements.

I don't even touch ordinary invoices now, but focus on the complicated ones. No more backlogs.

Incorrect orders are now flagged and easily fixed in just a few clicks.

Now I get accurate shipping and delivery information.

Legal, finance, and risk teams can do their work in parallel so I can onboard suppliers faster. And ESG reviews become a part of our regular process.



"It's time to rethink the way we compose enterprise business systems. It's time to supercharge ERP! We're bringing the power of the ServiceNow Platform to core business processes that haven't seen innovation for too long.

At ServiceNow, we create phenomenal experiences. We'll help you transform those ERP-centric processes that you rely on, so your teams have the experience they deserve! They'll be able to make better decisions and make them faster than ever before."

—Bill McDermott
Chairman and CEO, ServiceNow

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SUPERCHARGE
FINANCE &
SUPPLY CHAIN
PROCESSES



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What are your company's most pressing operational hurdles?

Today, many companies struggle to manage diverse and sprawling landscapes with processes that span multiple systems.

Too often these processes were implemented a decade or more ago – even as the business changed, or new systems and data sources were added. Worse, it forces employees to wade from one system to the next, searching for ways to accomplish their work. The result is frustrated employees, sub-optimal decisions, and higher costs.

Disconnected Systems and Manual Processes

Controlling Spend and Managing Costs

Talent Constraints and Scaling with Less Resources



7.875"

8"

7.75"

Finance and Supply Chain teams are burdened by manual technology landscapes



Finance and Supply Chain is a team sport, and these teams are underserved today. ServiceNow is applying workflow automation to finance and supply chain, because it is one of the largest sources of unproductive, manual work – stressing out your teams and leading to suboptimal outcomes, like slower cash cycles, late payments and high employee churn.

Today, most finance, procurement, and supply chain departments rely on a sea of ERP and narrow point solutions, but nothing forms a seamless experience to help automate the way work actually gets done. In its place are emails, spreadsheet, phones call, and chats.

Finance and Supply Chain Workflows create a single automation layer experience



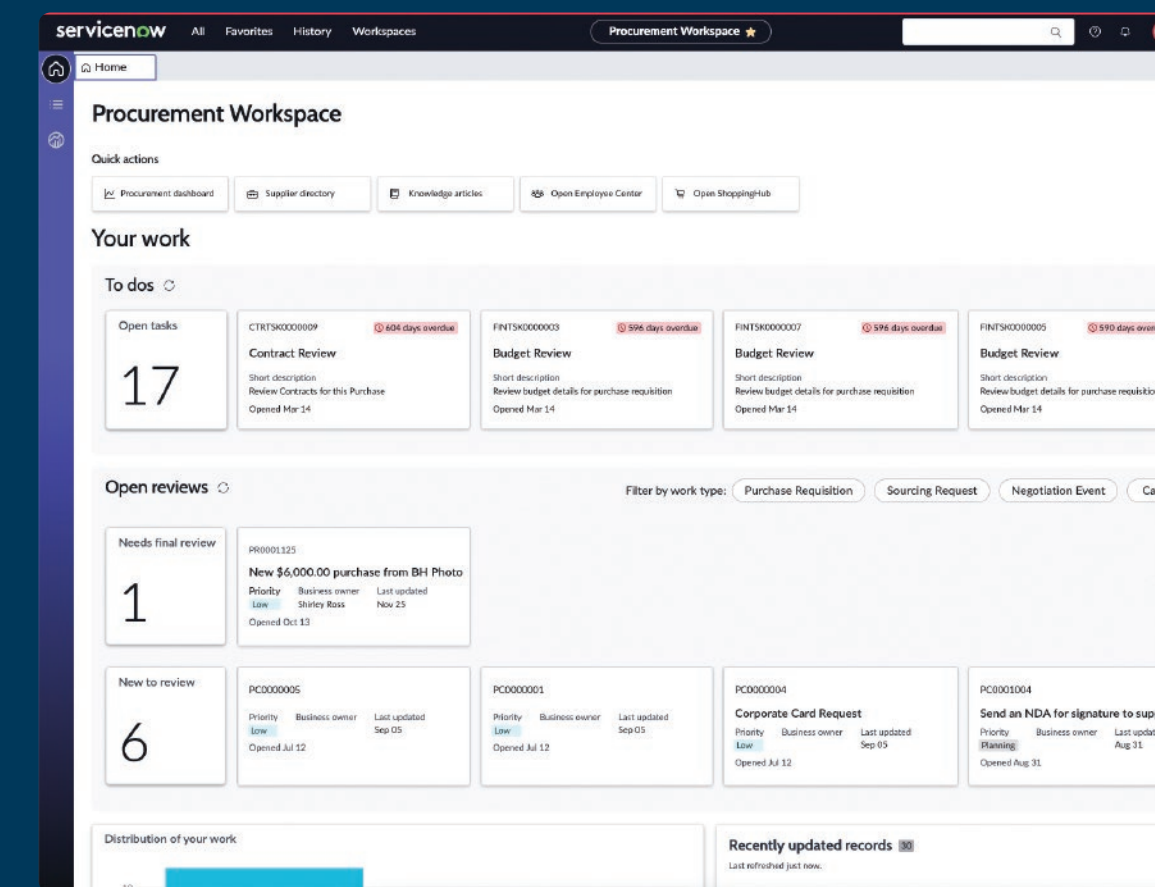
ServiceNow unifies your people, process, and technology into an intelligent, automated workflow to solve specific processes, like source-to-pay. Our platform calls data, triggers transactions, and orchestrates work so your employees don't have to bother knowing which systems to jump in and out of.

They focus on getting their work done and improving results, like purchase request to purchase order cycle times, taking advantage of early payment discounts, or changing purchasing from a process employees used to avoid – to one they enjoy. Best of all, this future is yours in 15 weeks (average deployment time).

7.75"

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Sourcing and Procurement Operations



Dramatically improve spend under management
by providing a user experience employees actually want to use.

300%
Estimated ROI with a global supplier workflow platform
AEROSPACE COMPANY

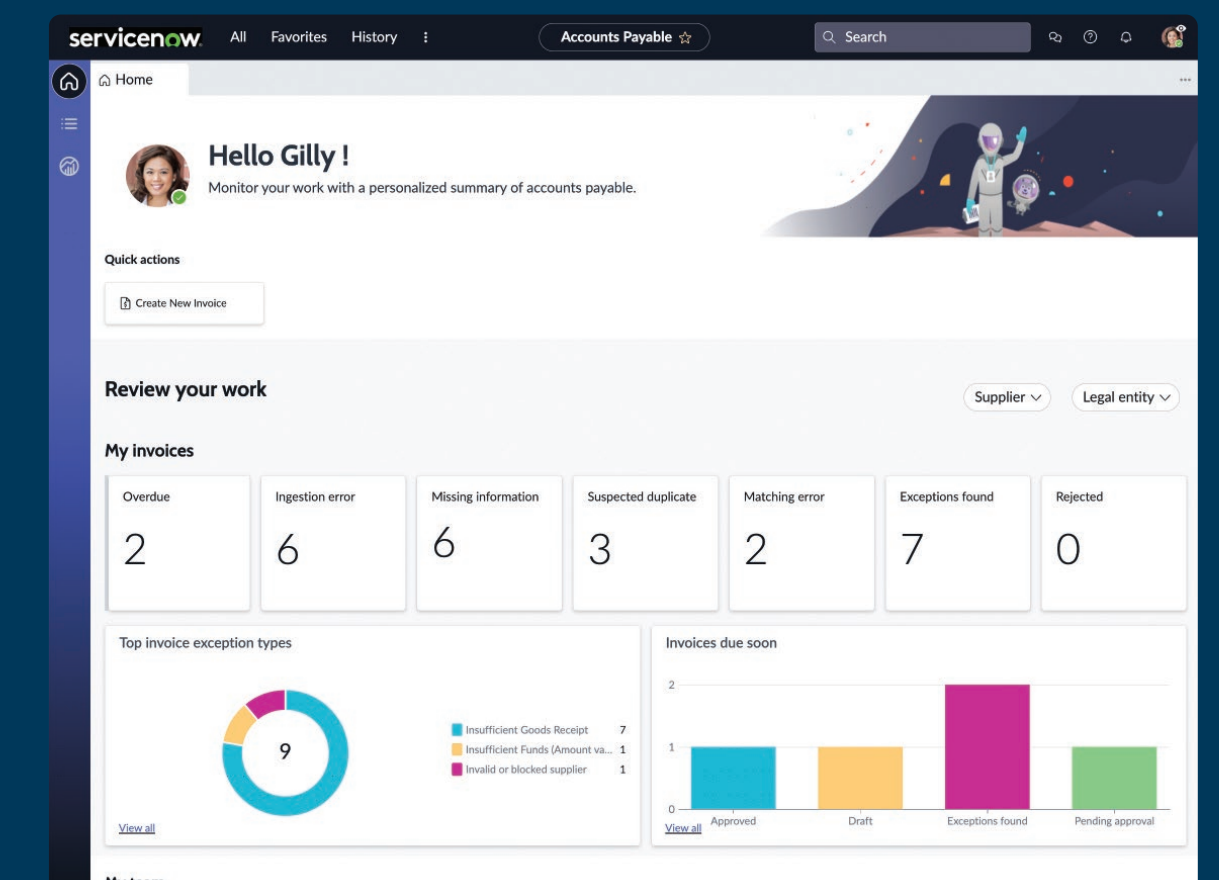
More and more companies are entrusting their core back-office processes to **ServiceNow**

One engagement experience
From dozens of legacy systems
FOOD & BEVERAGE COMPANY

\$1B
Estimated savings on procurement spend cost by 2025
APPAREL COMPANY

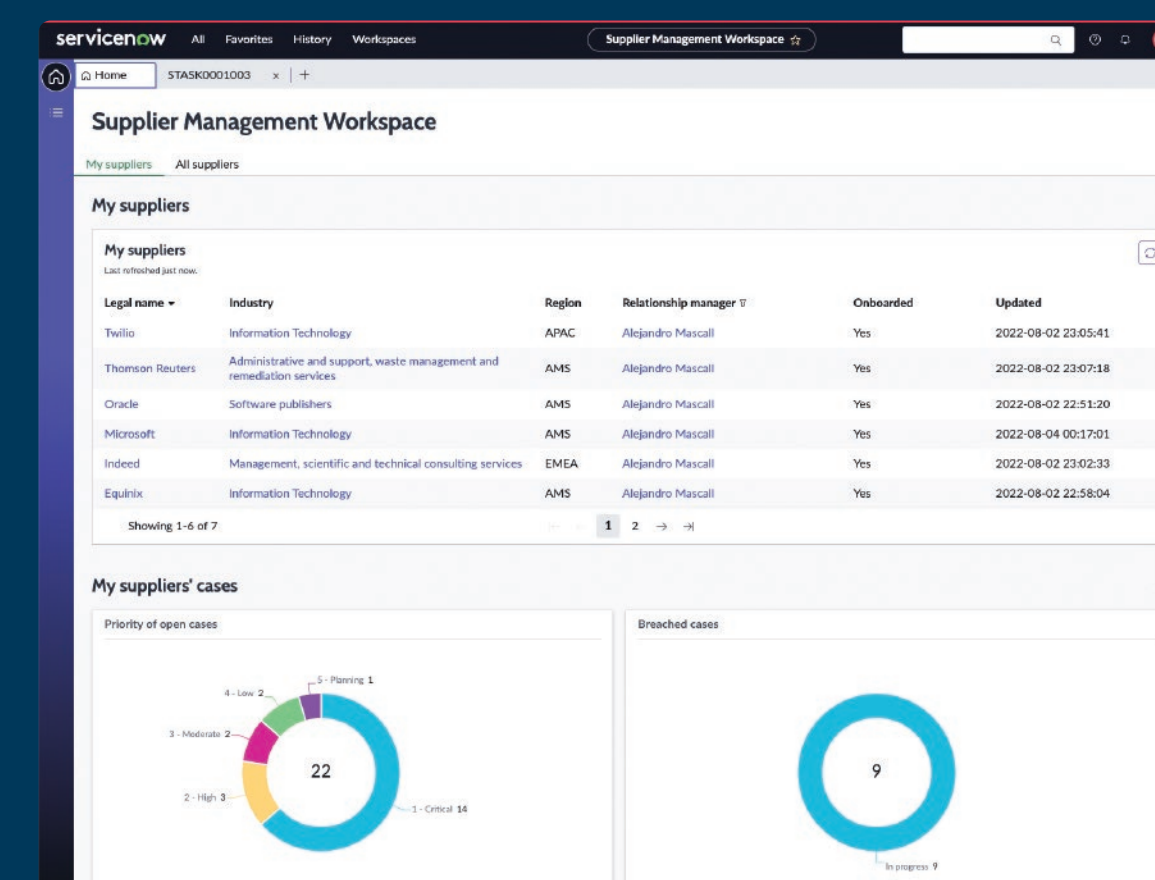
2x
Procurement team capacity with Source-to-Pay Operations
SAAS COMPANY

Accounts Payable Operations



Turn AP from an endless backlog, exposing yourself to late payment fees, poor supplier relationships and even fraud, to one where invoice ingestion and 3-way match are fully automated, and exception handling is left for actual exceptions.

Supplier Lifecycle Operations



Free supplier managers from the low value busy work, like having to ask a supplier to update missing data, or responding to low value requests that can be automated, so they can focus on strengthening your supplier network and improving supplier discounting.

7.875"